



RETURN FORM
PLEASE SEND RETURNS TO

Sea Quest Fashions
 7503 Coastal Highway
 Ocean City, MD 21842
 410-524-0076
 seaquestfashions.com

CUSTOMER INFORMATION

Name: _____ Date _____ Order# _____

Address: _____ Apt# _____

City: _____ State: _____ Zip Code _____ Phone: _____

Qty	SKU	Return Code	Return or Exchange	Price

Items Being Returned

Please select the appropriate code for your return:

Too Big

1. Chest/Bust too big
2. Waist too big
3. Torso too long
4. Too much coverage
5. Overall sizing too big

Too Small

6. Chest/Bust too small
7. Waist too small
8. Torso too short
9. Too little coverage
10. Overall sizing too small

Other

11. Arrived too late
12. Wrong item shipped
13. Fabric not as expected
14. Color not as expected
15. Changed mind
16. Defective manufacturing
(please include explanation)

Kindly fill out and enclose this form with your items. We recommend that you return your items via insured and trackable methods for your protection. Shipping costs for return freight are the responsibility of the purchaser. Please contact us at sales@seaquestfashions or 410-524-0076 should you have any questions.

RETURN POLICY

Sea Quest's staff wants to be sure that you are pleased with the items you have chosen and that you are proud to be wearing them. However, if something is not to your liking, we gladly accept returns and exchanges for your shopping convenience. **To be eligible for a refund or exchange, all items must be postmarked within 14 days of receipt of the merchandise.** Please consult the return guidelines below.

Kindly complete the Return Form and include the form and the desired items you wish to return in a package addressed to:

Sea Quest Fashions
Website
7503 Coastal Highway
Ocean City, MD 21842

All items must be in an unused and original condition. Tags must be on all items and hygienic liners must be in place on bathing suits where applicable. If the item does not meet any of these conditions it will be returned to the sender at the senders expense. We reserve the right to refuse any package that is poorly packaged or damaged making the items unsaleable.

We recommend returning your items via an insured and track-able method for your protection. Sea Quest is not responsible for any lost or stolen packages. Shipping costs are non-refundable and all costs for return shipping are the responsibility of the purchaser.

All Sale items will be issued an exchange or a website credit only. Returns and exchanges will not be accepted at our retail store location.

Upon receipt of the returned merchandise, we will either

- ! **REFUND** the purchase price of the garment based on the payment method used (not including shipping charges).
- ! Issue a **WEBSITE CREDIT** for the amount of the merchandise returned (excluding shipping charges) to be used at any time on our e-commerce site.
- ! **EXCHANGE** the item returned for the same item in a different size or color **ONLY**. Should you wish to make an exchange, we will be happy to re-ship your items freight free. This is a onetime freight accommodation. Sea Quest reserves the right to refuse service to anyone who in their opinion abuses the return/exchange policy.

Should a coupon code, or special promotion discount be involved in a return, the discounted amount will be deducted from the credit process.

We will do our very best to process your return as soon as possible. However, please allow 7-10 business days for the transaction to be finalized.

SPECIAL REQUEST RETURNS

If your special request is an item we do not stock, the item is not returnable. You will be notified of this restriction prior to purchase. Otherwise our stated return policy applies.

DAMAGE OR DEFECTIVE MERCHANDISE

Every item that is shipped out is closely inspected to ensure the quality of the item. Please inspect your purchase as soon as you receive it. If any of the merchandise is damaged or defective, please notify us immediately by emailing sales@seaquestfashions.com or calling **410-524-0076**. When calling kindly have your invoice and item number ready. Damage/Defective claims must be made within 48 hours of the package arrival, no exceptions.